A bibliometric analysis of selection of third-party logistics providers.

Alvaro Salazar Palmet

Escuela Internacional de Ciencias Económicas y Administrativas, Universidad de La Sabana, autopista norte de Bogotá, D.C., Chía (Cundinamarca), Colombia. Email: <u>alvarosalpa@unisabana.edu.co</u>

Abstract:

Purpose – To carry out a bibliometric review of third-party logistics service (3PLS) provider selection and identify the current stream of the field.

Design/methodology/approach – Begins by setting the keywords for the search query to properly set the limit and scope of the research. The input selected for the study are papers, conference papers. Key indicators like publication productivity, citation, conceptual mapping, and research front are presented and discussed. The tools used for gathering the output were Rstudio and VosViewer.

Findings: 3PLS provider selection is a topic studied mainly by surveys, case studies, and mathematical models' application. The selection decision is a multicriteria decisionmaking process and is mainly guided by quantitative models.

Future research: 3PLS provider selection should include additional financial performance analysis. Last-mile distribution or collaborative distribution (covid19 as the main driver) and selection models applied to ecommerce could be developed.

Practical implications: Managers could adapt the available publications and their models to their industry. Scholars can apply the model to different industries to set more robustness to the current conceptual and theoretical framework.

Originality/value: The contribution of this research is to the available 3PLS provider

selection to consolidate available research, practices, and models to improve the company's logistics operations performance and present insights to scholars to guide future research. To present the relationship between countries' productivity and LPI. To present a table with applied cases in different business sectors.

Keywords: Third-party logistics, bibliometric, supply-chain, outsourcing, provider selection.

1. Introduction

Research regarding providers' selection of third-party logistics services (3PLS) presents a prominent topic for research. The need for outsourced business activities, the transformation of technology application, and the rise in competition fosters the interest of scholars and logistics practitioners.

When a third party executes logistics activities instead of buyer and seller, 3PLS takes place (McGinnis & Ackerman, 1995). Those activities include but are not limited to transportation and warehousing (Skjoett-Larsen, 2000), order fulfillment, and cargo consolidation (Ding, F. Y. & Stoner, A., 2004).

Firms gain benefits by selecting a 3PLS provider. Including 3PLS providers in supply chain operations aim to add value to the customers. Firms that properly select and handle relationships with 3PLS providers outperform competitors that exclude them from operations (Jayaram, J., & Tan, K. C., 2010). Additionally, some firms involve 3PLS providers to focus on their core activities, reduce costs, achieve a competitive advantage, and to diminish risk in operations (Ngonela, Mwaniki, & Namusonge, 2014; Gunasekaran et al, 2015; Gupta & Walton, 2016).

Likewise, complexity in operations leads firms to integrate operations with 3PLS providers. Boston Consulting Group (2016) presents 6 trends in logistics affecting main segments of road transportation freight forwarding and contract logistics. This transformation of the logistics business environment presents insights for future business opportunities in 3PLS. McKinsey (2015) states seven major trends in the transportation and logistics business, and what strategies can lead to value creation. According to these reports, complexity in 3PLS might rise in the coming years.

As 3PL practitioners face complex decision-making processes to select providers accurate to their current necessities the purpose of this research aims this problem for managers as well as scholars to gain an overview of currently available literature on the topic. Differently from other bibliometric publications on third party logistics, my analysis considers a broader time extension, emphasizes on selection of 3PLS providers in supply chain management, and lastly, its main contributions 1) delights the business sectors where the selection process or models are applied to and 2) presents the relationship between the most productive countries and its Logistics Performance Index (LPI).

To fulfill these objectives this bibliometric analysis traces data from publications at the Scopus database. The analysis of articles on 3PLS provider selection dates from 1995 to 2020 because the first published article on this topic steps out in 1995. This paper's structure then proceeds with the methodology, followed by data analysis and discussion to finally proceed with the findings.

2. Methodology

Bibliometric analysis is the application of statistical methods to analyze books, articles, or other publications using data like numbers, authors, citations (OECD, 2013). This analysis allows identification of the global overview of a specific topic of interest (Kostoff, Shlesinger & Malpohl, 2004), easing the awareness among scholars and managers in the field of 3PL provider selection. This bibliometric analysis is about 3PL provider selection. The unit of analysis is articles and conference papers whose emphasis is on the selection of providers for

3PL. The selected search engine to use is Scopus as it is the largest reviewed literature database (Scopus, 2019). The publications' timeframe is between 1995 and 2020. The data processing, analysis, and evaluation is adopted from Albort & Ribeiro (2016) and presents the following steps: 1) selection of keywords, 2) initial search results analysis, 3) data analysis. The tools Rstudio and VosViewer grant the output to gather and analyze the required information to achieve the objectives of this examination.

2.1 Selection of key words

I apply a three-level keyword search query string to ensure a proper filter of publications and obtain a sturdy and reliable range of publications on this topic. Table 1 presents the structure of the search query: TITLE-ABS-KEY (("third party logistics" OR "TPL" OR "3pl" OR "logistics outsourcing" OR "third party supply chain management") AND (select OR selection OR choice OR choosing OR election) AND (provide OR provider OR supply OR supplier)). The first level is the context of this research, the main concept is third-party logistics, level 2 constitutes keywords for selection and level 3 involves related supplier keywords. This structure is constructed by considering the frequent keywords at level 2 and level 3 from available publications of the field and synonyms of common usage. Related keywords attain at a broader level to cover a robust reach of words that are used in articles' titles, abstracts, authors, and indexed keywords. As an example, "supplier" is used instead of "provider".

Table 1. Search query structure

1^{st}	("third party logistics" OR "TPL" OR "3pl" OR "logistics outsourcing" OR
Level	"third party supply chain management")
AND 2 nd	(select OR selection OR choice OR choosing OR election)
Level	
AND 3 rd	(provide OR provider OR supply OR supplier)
Level	

Source: elaborated based on (Fahimnia, Tang, Davarzani, & Sarkis, 2015)

2.2 Initial results analysis

The search string presents 358 available publications in the Scopus database as of July 20th, 2020. The scope of research of this document has limitations. First, this search query process is adapted from Qaiser et. al (2017). Second, the exclusion limits the document type to articles and conference papers, and third, the language of publications is limited to English as it contains most publications available. Previous limitations enable an amount of 326 available articles to examine.

Given the fact that a document might be categorized under different subject areas, Table 2 depicts the number of documents available per subject area. Because a single article may be concurrently assigned to multiple areas and the main target of this study is the selection of 3PL providers, I analyzed available abstracts and publications' content to reduce bias in the selection of the articles and to verify that the unit of analysis aims to the purpose of the research. Hence, the number of papers comes in 244 documents.

Table 2. Documents subject area

Subject area	Available documents
Business, Management and Accounting	161
Engineering	134
Computer Science	116
Decision Sciences	99
Social Sciences	40
Mathematics	32
Economics, Econometrics and Finance	15
Environmental Science	9
Physics and Astronomy	8
Materials Science	7
Chemistry	6
Energy	4
Earth and Planetary Sciences	3
Multidisciplinary	3
Biochemistry, Genetics and Molecular Biology	2
Chemical Engineering	2
Medicine	2
Arts and Humanities	1
Health Professions	1
Pharmacology, Toxicology and Pharmaceutics	1
Psychology	1

Source: Elaborated from Scopus database (2020)

2.3 Data analysis

This research contains a quantitative and qualitative analysis. The first part contains a study of publication data as a trend in the number of papers published per year, papers per journal, list of prominent authors, and geography of publications. The latter focuses on the quality of the publications in terms of citation, co-citation analysis and to measure their impact. Additionally, this study presents business sectors where publications are applied to. Most of the previous metrics are applied in similar studies in supply chain management such as the research by Arunachalam, Kumar & Kawalek (2018), Taticchi et. al (2015) and Chen et. al (2017).

3. Results

To present and analyze findings, I selected VosViewer and Rstudio to process statistical data provided by Scopus. The aim is to obtain diagrammatic visualization and proceed with the discussion. VosViewer was used to get the co-citation mapping and countries coupling diagram. Rstudio was used with the bibliometrix r package to get data for tables.

3.1. Yearly productivity

Diagram 1. Yearly productivity



Source: Elaborated from Scopus database (2020)

During the first decade, the production of papers is low in comparison with the following years and set some insights about the topic. Based on a survey, McGinnis M.A., Kochunny & Ackerman (1995) set the starting point and present selection criteria applied by American companies. Meade & Sarkis (2002) develop the first conceptual model for evaluation and selection of providers in reverse logistics. Yan, Chaudhry, & Chaudhry (2003), evaluate the theoretical results against practical methods to develop a 3PL provider selection model. Finishing this period includes the first national studies like Singapore (Bhatnagar, Sohal & Millen, 1999), Malaysia (Sohail & Sohal, 2003), Turkey (Aktas & Ulengin, 2005), and Saudi Arabia (Sohail & Al-Abdali, 2005). In terms of e-commerce, the case study on grocers about operations and marketing concludes that quality of services, products, and e-business raises the probability of customers re-purchase (Boyer & Hult, 2005).

Between 2006 and 2012 the first peak of productivity takes place. First, qualitative models for provider selection are the main contribution to the amount of publication. Main methods include analytic network process (ANP), Analytic Hierarchy Process (AHP), Technique for Order of Preference by Similarity to Ideal Solution (TOPSIS), interpretive structural modeling (ISM) and some combinations of the preceding ones (Bottani & Rizzi, 2006, Jharkharia & Shankar, 2007, Işiklar, Alptekin, & Büyüközkan, 2007, Qureshi, Kumar, D & Kumar P, 2008, Saen, 2009, Liu & Wang, 2009, Perçin, 2009, Govindan, Palaniappan, Zhu & Kannan, 2012). Globalization pressures and global competitiveness are also drivers for this growth phase in publications (Bajec & Jakomin, 2010, Miyashita, 2009, Kannan, Vinay & Koh, 2009, Bansal, Karimi & Srinivasan, 2008), Wong, 2012). Lastly, sustainability and the concern for the environment contribute to this phase (Efendigil, Önüt & Kongar, 2008, Wolf & Seuring, 2010, Govindan, Grigore & Kannan, 2010, Ge, 2010, Lieb R. & Lieb K, 2010)

The strong orientation to qualitative models seems to generate a lack of creativity and leads to a fall in productivity during 2013 and 2014. Due to an approach for industries' and

economic sectors' studies, amount of publications presents raises in 2015, but still apply or adjust the quantitative models of the first growing phase (Li, 2015, Chen L. and Chen N. 2015, Liu, 2015, Bali, Gümüş, & Kaya, 2015, Šrámková, Niko, Kolář, & Huňak, 2015, Sahu, Datta & Mahapatra, 2015, Sabtu, Saibani, Ramli & Ab Rahman, 2015)

From 2015 until nowadays, quantity publications presented a second growth phase. A new orientation on fourth-party logistics (4PL), the revision of reverse logistics, and industrial studies of cold chain exert influence in this phase. (Liao et. al, 2020, Raut, Gardas, Narwane, & Narkhede, 2019, Chang, Liao, & Zhang, 2019, Wu, Yazdani, & Zavadskas, 2020, Liao, et. al, 2020)

Additionally, the appearance of new quantitative methods like intuitionistic fuzzy sets (IFSs), Additive Ratio Assessment (ARAS), hybrid multi-criteria decision-making (HMCDM), Principal component analysis (PCA), and nonadditive fuzzy integral approach are the main driver for this growing trend. Previous models demand more data management, artificial intelligence, or machine learning to forecast scenarios and optimize decision making. (Aguezzoul, & Pires, 2019, Paciarotti et. al, 2019, Ju & Jing, 2019, Bali, Gümüş & Kaya, 2015, Yadav, Garg, & Luthra, 2020, Hwang & Shen, 2015, Oeser, 2020).

3.2. Top productive sources

To define the top productive sources, the number of articles per source ware divided by the total amount of 244 articles. After each source got an individual percentage, they were grouped to form the top 20 sources according to their productivity. As many sources published only 1 article to create the top list, sources with more available articles are presented in tiers, where the tier has a percentage from the total available articles. It is important to highlight this list is presented according to their productivity and not for the relevance a source may have in the field or other rankings.

In terms of sources, 3 tiers are gathered (Table 3). Where tier 1 produces around 18% of currently available articles from the top 5 journals, to mention in productivity order: International Journal Of Logistics Systems and Management (13 articles), International Journal Of Physical Distribution and Logistics Management, and International Journal Of Production Economics (9 articles each), Benchmarking (8 articles), Supply Chain Management (5 articles). Tier 2 produces from 3 to 4 articles (16.4%), with an average of 3 articles per source. Tier 3 holds around 2,5% of publications with the lowest productivity rate of 2 articles in the study's timeframe scope.

In research interval from 1995 to 2020, only two conferences present publications, 4 articles at the International Conference on Logistics Systems and Intelligent Management (ICLSIM) 2010 and 2 articles at the International Conference On E-Business and E-Government (ICEE) 2011.

Тор	Articles	Sources
1	13	International Journal Of Logistics Systems And Management
2	9	International Journal Of Physical Distribution And Logistics Management
3	9	International Journal Of Production Economics
4	8	Benchmarking
5	5	Supply Chain Management
6	4	2010 International Conference On Logistics Systems And Intelligent Management Iclsim 2010
7	4	Industrial Management And Data Systems
8	4	International Journal Of Enterprise Network Management
9	4	International Journal Of Services And Operations Management
10	.0 3	Iclem 2010: Logistics For Sustained Economic Development - Infrastructure Information Integration -
10	5	Proceedings Of The 2010 International Conference Of Logistics Engineering And Management
11	3	leee International Conference On Industrial Engineering And Engineering Management
12	3	International Journal Of Business Excellence
13	3	International Journal Of Integrated Supply Management
14	3	International Journal Of Logistics Research And Applications
15	3	International Journal Of Production Research
16	3	Journal Of Global Operations And Strategic Sourcing
17	3	Journal of Modelling In Management
18	2	2011 International Conference On E-Business And E-Government Icee2011 - Proceedings
19	2	Asian Journal Of Shipping And Logistics
20	2	Canadian Journal Of Administrative Sciences

Table 3. Top 20 most productive sources

Source: Elaborated from Scopus database (2020)

3.3. Most prolific authors

The following measures (C, P, C/P) generate a better categorization of the productivity and relevancy of available publications. Additionally, by comparing these measures I can diminish the bias to elaborate the top list in table 4, table 5, and table 6.

Table 4 present the most relevant authors, where "P" is the number of published articles by an author, "C" is the number of citations of an author by the time data was gathered and "C/P" is the ratio of citations per article that an author has.

Kumar P & Kumar D have the majority publications (9 and 7 papers respectively), followed by Ganesh K, Pugazhendhi S, Rajesh R, and Raut R with 5 papers each. Gardas B, Kharat M, Narkhede B, and Qureshi M present 4 documents each. Regarding the influence of the authors, measured by using H-Index and citations count (Clarivate Analytics, 2020), a higher h-index does not guarantee the highest number of citations.

Top authors						
Author	H-Index	Р	С	C/P		
Kumar P	7	9	230	25,6		
Kumar D	6	7	206	29,4		
Ganesh K	4	5	36	7,2		
Pugazhendhi S	4	5	36	7,2		
Rajesh R	4	5 36		7,2		
Raut R.	3	5	14	2,8		
Gardas B.	2	4	13	3,3		
Kharat M.	3	4	19	4,8		
Narkhede B.	2	4	24	6,0		
Qureshi M.	4	4	164	41,0		

Table 4. Most prolific authors

Source: Elaborated from Scopus database (2020)

In contrast to the number of publications by author and h-index, the number of citations changes the distribution of the top 10 most influencing authors (see Table 5). This implies the fact that the impact of publications in this field is not directly related to the number of published papers. Shankar R (454 citations) and Jharkharia S (435 citations) are the top-cited authors. Furthermore, 6 out of 10 authors publish only 1 article but have more than 200 citations. Finally, Kumar D and Kumar P remain in tables 4 and 5, suggesting a substantial contribution and influence in the field.

Top authors							
Author	H-Index	Р	С	C/P			
Shankar R	7	3	454	151,3			
Jharkharia S	6	1	435	435,0			
Govindan K	4	3	298	99,3			
Kumar P	4	9	230	25,6			
Kannan D	4	1	224	224,0			
Palaniappan N	3	1	224	224,0			
Zhu Q	2	1	224	224,0			
Meade L	3	1	215	215,0			
Sarkis J	2	1	215	215,0			
Kumar D	4	7	206	29,4			

Source: Elaborated from Scopus database (2020)

3.4.Productivity per country

Table 6 present the top 10 most productive countries, where "P" is the number of published articles by an author, "C" is the number of citations of a single country by the time data was gathered and "C/P" is the ratio of citations per article that a country has.

F	o most prode				
Most productive countries					
Country	C/P	Р	С		
Turkey	35,1	7	246		
Italy	25,3	12	303		
USA	15,1	47	710		
Australia	12,7	17	216		
India	10,4	89	929		
China	7,4	64	476		
Canada	6,6	9	59		
UK	3,0	7	21		
Iran	2,6	12	31		
Brazil	2,3	9	21		

Table 6. Top 10 most productive countries

Source: Elaborated from Scopus database (2020)

India leads the top producing country by far (89 publications), followed by China (64) and the USA (47). The second tier of productive countries is Australia, Iran, and Italy. The last tier, with less than 10 publications, is Brazil, Canada, Turkey, and the United Kingdom. The previous results indicate that these countries generate knowledge regarding 3PLS provider selection. In terms of citation, India contains the highest amount (929) followed by the USA with 710. However, Turkey has the highest average of citations per publication (35,1) followed by Italy (25,3). Although Italy has 11 publications, it presents the fourth largest amount of citations (303).

By considering the ratio of C/P, it provides a change in the measure of productivity and relevancy of the countries. Here Turkey is the leading country (35,1), followed by Italy (25,3) and in third place the USA (15,1). Top producing countries India and China are now in the fifth and forth place respectively.

Additionally, the country coupling (Diagram 2) is following the country production. This allows identifying, in terms of international collaboration, which countries usually tend to work along in research for the selection of third-party logistics providers.

The leading countries, India, China, and the United States are the most collaborative countries producing papers in this field of research. The bigger the dot, the more productive a country is in terms of papers. The colors indicate (green, blue, red, yellow, and purple) the tendency of those countries to work together to publish articles about 3PLS provider selection.





Source: Elaborated from Scopus database (2020)

3.5.Most productive affiliations

In terms of published articles related to 3PLS provider selection, the National Institute of Industrial Engineering (NITIE) is the leading institution with 21 publications. Islamic Azad University in Iran and the Indian Institute of Technology occupy second and third place with 10 and 7 publications respectively. The National Institute of Technology of India is in fourth place with 6 publications. Annamalai University, National Institute of Technology and Noorul Islam University from India, and the National University of Singapore rank as five with 5 publications each. Delhi Technological University (India), the University of Southern Denmark, and the University of Wollongong (Australia) present 4 published articles each by the time this study was done. This result is consistent with the countries coupling and country productivity, where India stills having a high contribution to this field of research.

Table 7. Top 10 most productive affiliations

Top 10 affiliations					
Affiliations	Articles	Country			
National Institute Of Industrial Engineering (Nitie)	21	India			
Islamic Azad University	10	Iran			
Indian Institute Of Technology	7	India			
National Institute Of Technology	6	India			
Annamalai University	5	India			
National University Of Singapore	5	Singapure			
Noorul Islam University	5	India			
Delhi Technological University	4	India			
University Of Southern Denmark	4	Denmark			
University Of Wollongong	Australia				
Source: Elaborated from Scopus database (2020)					

3.6.Co-citation analysis

The co-citation mapping allows visualization of which authors are cited together in a third publication. The closer the authors' location to one another, the more both authors are cited together, and the bigger the circle the more citations publications and authors have. This is also a sign that authors have a semantic relationship or have publications on similar topics or methodologies. The bigger the circle the more citations and author has.

Authors in the blue cluster like Kannan (2009), discuss a conceptual approach of 3PLS in India and Govindan (2012, 2016 & 2019) works on providers selection using methodologies like ISM, ELECTRE I and SMAA (for reverse logistics) and DEMATEL, the latter includes provider evaluation. Meanwhile. Sarkis (2002) presents research about reverse logistics and its conceptual model to select and evaluate providers.

The red cluster is oriented to multicriteria models, where Botanni (2006) discusses fuzzy TOPSIS methodology to select and rank a 3PLs provider. Here the most influencing authors are located. Shankar (2006, 2007) is associated with providers selection using the ANP approach and their allocating using mathematical model of multiple objective programming. Qureshi, Kumar D and Kumar P (2006, 2007, 2008, 2010) analyze publications about assigning potential providers using TOPSIS, modeling 3PLS providers selection criteria using AHP approach (including Graph Theory) ISM and FMICMAC analysis.

Meanwhile, the yellow cluster represents studies based on surveys to firms and managers regarding the usage of 3PLS. I consider it as the foundation cluster., Lieb R. (2008) presents studies about 3PLS in North America. Mcginnis (1995), which is the starter of this field of research, presents in its study the results of survey oriented to the decision to use 3PLS. Millen (1999) identifies determinants for the usage of 3PLS in Singapore.

Diagram 3. Authors' co-citation mapping



Source: Elaborated from Scopus database (2020)

4. Business sectors with applicable selection models.

With aims to contribute to the community, table 8 presents models that are applied to different business sectors. The list of publication depicts studies that are carried under real business conditions. Models contain their variables and methodology of the business or company. Hence the list is a feasible tool for practitioners involved in those business sectors to apply 3PL provider selection models.

Applied Study Cases				
Business sector	Works			
High tech and electronics	Hwang, B. and Chen, M.(2013, 2015), Cochran, J. K., and Ramanujam, B. (2006), Jayant, A., Gupta, P., Garg, S. K., and Khan, M. (2014), Cheng, Y. and Lee, F. (2010) , Hwang, B., Chen, T. and Lin, J. T. (2016), Tsai, M., Wen, C. and Chen, C. (2007).			
E-commerce	Boyer, K. K., and Hult, G. T. M. (2005), Nuengphasuk, M., and Samanchuen, T. (2019), Tan, X., and Xu, M. (2011), Huang, Y., and Yin, K. (2014), Xu, W., and Li, B. (2017), Ma, L., Jin, C., and Huo, Y. (2019).			
Food and agriculture	Kumar, M., Vrat, P., and Shankar, R. (2006), Paciarotti, C. et all (2019), Raut, R. D., Gardas, B. B., Narwane, V. S., and Narkhede, B. E. (2019), Yadav, S., Garg, D., and Luthra, S. (2020).			
Automobile and	GI, H., and Catay, B. (2007), Schittekat, P., and			
automotive parts	Sörensen, K. (2009) , Liu, J. (2015).			
Recycling	Sabtu, M. I., Saibani, N., Ramli, R., and Ab Rahman, M. N. (2015) , Liu, Y., and Zhang, Y. (2018) , Liu, A., Ji, X., Xu, L., & Lu, H. (2019).			
Chemicals	Bansal, M., Karimi, I. A., and Srinivasan, R. (2008) , Vazifehdan, M. N., & Darestani, S. A. (2019).			
Pharma	Azzi, A., Persona, A., Sgarbossa, F., & Bonin, M. (2013) , Vazifehdan, M. N., and Darestani, S. A. (2019).			
Other manufacturing activities	W. M., and Zhang, Q. M. (2013) , Plastic - Mavi, R. K., Goh, M., and Zarbakhshnia, N. (2017) , Cement - Bulgurcu, B., and Nakiboglu, G. (2018).			

Table 8. Applied models to business sectors

Source: Own made

5. The relationship between countries' productivity and its Logistics Performance Index (LPI).

The Logistics Performance Index (LPI) is an index that presents the countries performance on trade logistics (World Bank, 2020). Values of this index vary from 1 (Lowest performance) to 5 (highest performance). The expected relationship between the LPI and countries' publication productivity would be that the more publications towards a concrete topic a country has, the higher the performance this country would have. To validate this statement, Table 9 summarizes the LPI score of the top 10 most productive countries (data of Table 6) versus the average of the LPI score of the same countries (World Bank, 2020). An important note to highlight is the fact that in the year 2014 the LPI database did not provide the score of the country Iran.

As the Pearson correlation obtained is -0.07, which is close to zero, it leads to conclude that the publications of articles related to 3PLS providers selections have no impact on the country's logistics competitiveness.

Tuble 3. Contention of Countries productivity								
Most productive countries		LPI Score						
Country	Р	2007	2010	2012	2014	2016	2018	Average
India	89	3,07	3,12	3,08	3,08	3,42	3,18	3,16
China	64	3,32	3,49	3,52	3,53	3,66	3,61	3,52
USA	47	3,84	3,86	3,93	3,92	3,99	3,89	3,91
Australia	17	3,79	3,84	3,73	3,81	3,79	3,75	3,79
Iran	12	2,51	2,57	2,49		2,6	2,85	2,60
Italy	12	3,58	3,64	3,67	3,69	3,76	3,74	3,68
Brazil	9	2,75	3,2	3,13	2,94	3,09	2,99	3,02
Canada	9	3,92	3,87	3,85	3,86	3,93	3,73	3,86
Turkey	7	3,15	3,22	3,51	3,5	3,42	3,15	3,33
UK	7	3,99	3,95	3,9	4,01	4,07	3,99	3,99
Coefficient of	Coefficient of correlation							
-0.0	1							

Table 9. Correlation of countries productivity

<u>-0,07</u> Source: Own made with data from LPI scores of World Bank (2020).

4. Conclusions

This research is a bibliometric analysis of the 3PL selection using the Scopus database. Papers and conference papers are selected for quantitative and qualitative analysis. India, the United States, and China are the main producing countries as well as the most collaborative ones on this topic. During the first decade, this topic has produced in different ranges of subtopics like selection criteria, framework, and decision-making models using surveys or case studies in the methodology. The period between 2006 and 2015 contains the most mathematical models for selection and evaluation of providers contributing. This stage also shapes the style of publications in this research field. The 3PLS provider selection could gain more productivity in the following years as there are opportunities to develop research about last-mile distribution, apply case studies of e-commerce businesses.

Additional research might be expected after the covid19 pandemic, those publications could be oriented to collaborative distribution networks. Another open discussion is to study the relationship between financial performance and the provider selection, as few financial involvements in the process are mentioned.

6. References

Aguezzoul, A., & Pires, S. (2019). Use of artificial intelligence in supply chain management practices and 3PL selection. Paper presented at the WMSCI 2019 - 23rd World Multi-Conference on Systemics, Cybernetics and Informatics, Proceedings, , 4 183-185.

Aigbavboa, S., & Mbohwa, C. (2019). Going the extra mile: Vital third party logistics service providers' pre-selection activities by pharmaceutical organizations. Paper presented at the IOP Conference Series: Materials Science and Engineering, , 640(1)

Aktas, E., & Ulengin, F. (2005). Outsourcing logistics activities in turkey. Journal of Enterprise Information Management, 18(3), 316-329.

Albort-Morant, G., & Ribeiro-Soriano, D. (2016). A bibliometric analysis of international impact of business incubators. *Journal of Business Research*, 69(5), 1775–1779.

Arunachalam, D., Kumar, N., & Kawalek, J. P. (2018). Understanding big data analytics capabilities in supply chain management: Unravelling the issues, challenges and implications for practice. *Transportation Research Part E: Logistics and Transportation Review*

Azzi, A., Persona, A., Sgarbossa, F., & Bonin, M. (2013). Drug inventory management and distribution: Outsourcing logistics to third \Box party providers. Strategic Outsourcing: An International Journal, 6(1), 48-64.

Bajec, P., & Jakomin, I. (2010). A make-or-buy decision process for outsourcing. Promet - Traffic - Traffico, 22(4), 285-291.

Bali, O., Gümüş, S., & Kaya, I. (2015). A multi-period decision making procedure based on intuitionistic fuzzy sets for selection among third-party logistics providers. Journal of Multiple-Valued Logic and Soft Computing, 24(5-6), 547-569.

Bansal, M., Karimi, I. A., & Srinivasan, R. (2008). Selection of third-party service contracts for chemical logistics. Industrial and Engineering Chemistry Research, 47(21), 8301-8316.

BCG. (2016). *Transportation and Logistics in a Changing World*. 35. Retrieved from http://img-stg.bcg.com/BCG-Transportation-and-Logistics-in-a-Changing-World-Oct-2016_tcm9-123008.pdf

Bhatnagar, R., Sohal, A. S., & Millen, R. (1999). Third party logistics services: A singapore perspective. International Journal of Physical Distribution & Logistics Management, 29(9), 569-587.

Bhatti, R., & Kumar, P. (2010). Analytical modeling of third party service provider selection in lead logistics provider environments. Journal of Modelling in Management, 5, 275–286.

Bottani, E., & Rizzi, A. (2006). A fuzzy TOPSIS methodology to support outsourcing of logistics services. Supply Chain Management, 11(4), 294-308.

Boyer, K. K., & Hult, G. T. M. (2005). Extending the supply chain: Integrating operations and marketing in the online grocery industry. Journal of Operations Management, 23(6), 642-661.

Bulgurcu, B., & Nakiboglu, G. (2018). An extent analysis of 3PL provider selection criteria: A case on turkey cement sector. Cogent Business and Management, 5(1)

Chen, L., & Chen, N. (2015). Evaluation and selection of a third party logistics supplier in a chemical company. Paper presented at the ICTE 2015 - Proceedings of the 5th International Conference on Transportation Engineering, 691-696.

Cheng, Y. -., & Lee, F. (2010). Outsourcing reverse logistics of high-tech manufacturing firms by using a systematic decision-making approach: TFT-LCD sector in taiwan. Industrial Marketing Management, 39(7), 1111-1119.

Clarivate Analytics. (2019, February 5). Web of Science: H-index information. Retrieved 2020, from https://support.clarivate.com/ScientificandAcademicResearch/s/article/Web-of-Science-h-index-information?language=en_US

Cochran, J. K., & Ramanujam, B. (2006). Carrier-mode logistics optimization of inbound supply chains for electronics manufacturing. International Journal of Production Economics, 103(2), 826-840.

Ding, F. Y., & Stoner, A. (2004). An evaluation procedure for materials service centers. Supply Chain Management, 9(2), 197–204.

Efendigil, T., Önüt, S., & Kongar, E. (2008). A holistic approach for selecting a thirdparty reverse logistics provider in the presence of vagueness. Computers and Industrial Engineering, 54(2), 269-287.

Ge, Y. (2010). Research & evaluation on TPL enterprises based on the internet of things. Paper presented at the 2010 International Conference on Computer Design and Applications, ICCDA 2010, , 5 V5327-

Gl, H., & Catay, B. (2007). Third-party logistics provider selection: Insights from a turkish automotive company. Supply Chain Management: An International Journal, 12(6), 379-384.

Govindan, K., Grigore, M. C., & Kannan, D. (2010). Ranking of third-party logistics provider using fuzzy ELECTRE II. Paper presented at the 40th International Conference on Computers and Industrial Engineering: Soft Computing Techniques for Advanced Manufacturing and Service Systems, CIE40 2010

Govindan, K., Kadziński, M., Ehling, R., & Miebs, G. (2019). Selection of a sustainable third-party reverse logistics provider based on the robustness analysis of an outranking graph kernel conducted with ELECTRE I and SMAA. Omega (United Kingdom), 85, 1–15.

Govindan, K., Khodaverdi, R. & Vafadarnikjoo, A. (2016), "A grey DEMATEL approach to develop third-party logistics provider selection criteria", Industrial Management & Data Systems, Vol. 116 No. 4, pp. 690-722.

Govindan, K., Palaniappan, M., Zhu, Q., & Kannan, D. (2012). Analysis of third party reverse logistics provider using interpretive structural modeling. International Journal of Production Economics, 140(1), 204-211.

Gunasekaran, A., Irani, Z., Choy, K. L., Filippi, L., & Papadopoulos, T. (2015). Performance measures and metrics in outsourcing decisions: A review for research and applications. International Journal of Production Economics, 161, 153–166.

Gupta, A., & Walton, R. O. (2016). Interpretive structural modelling to assess third party logistics providers. *World Review of Intermodal Transportation Research*, 6(1), 59.

Huang, Y., & Yin, K. (2014). Research on the evaluation and selection of third-party logistics providers in B2C E-commerce mode. Journal of Electronic Commerce in Organizations, 12(2), 74-88.

Hwang, B. -., & Chang, T. -. (2015). 3PL selection criteria and their correlations of external environmental factors-an empirical study of Taiwan IC industry. Paper presented at the 2015 International Conference on Logistics, Informatics and Service Science, LISS 2015,

Hwang, B. -., & Chen, M. -. (2013). Key selection criteria for third party logistics in the IC manufacturing industry. Paper presented at the Proceedings of 2013 IEEE International Conference on Service Operations and Logistics, and Informatics, SOLI 2013, 445-449.

Hwang, B. -., & Shen, Y. -. (2015). Decision making for third party logistics supplier selection in semiconductor manufacturing industry: A nonadditive fuzzy integral approach. Mathematical Problems in Engineering, 2015.

Hwang, B. -., Chen, T. -., & Lin, J. T. (2016). 3PL selection criteria in integrated circuit manufacturing industry in Taiwan. Supply Chain Management, 21(1), 103-124.

Işiklar, G., Alptekin, E., & Büyüközkan, G. (2007). Application of a hybrid intelligent decision support model in logistics outsourcing. Computers and Operations Research, 34(12), 3701-3714.

Jayant, A., Gupta, P., Garg, S. K., & Khan, M. (2014). TOPSIS-AHP based approach for selection of reverse logistics service provider: A case study of mobile phone industry. Paper presented at the Procedia Engineering, 97 2147-2156.

Jayaram, J., & Tan, K. C. (2010). Supply chain integration with third-party logistics providers. International Journal of Production Economics, 125(2), 262–271. https://doi.org/10.1016/j.ijpe.2010.02.014

Jharkharia, S., & Shankar, R. (2007). Selection of logistics service provider: An analytic network process (ANP) approach. Omega, 35(3), 274–289.

Ju, H., & Jing, L. (2019). A novel fuzzy support vector machine and its application in the selection of logistics service providers. Paper presented at the 2019 IEEE 4th International Conference on Cloud Computing and Big Data Analytics, ICCCBDA 2019, 249-253.

Kannan, G., Vinay, V. P., & Koh, S. C. L. (2009). A conceptual view on the scope and scale of growth of third party logistics provider services in India. International Journal of Enterprise Network Management, 3(1), 43-55.

Kostoff, R. N., Shlesinger, M. F., & Malpohl, G. (2004). Fractals text mining using bibliometrics and database tomography. Fractals, 12(1), 1–16.

Kumar, M., Vrat, P., & Shankar, R. (2006). A multi-objective 3PL allocation problem for fish distribution. International Journal of Physical Distribution and Logistics Management, 36(9), 702–715.

Li, J. H. (2015). Study on the choice of the third-party logistics service provider based on fresh vegetables. Paper presented at the Proceedings of the International Conference on Management, Information and Educational Engineering, MIEE 2014, 1 79-84.

Liao, H., Chang, J., Zhang, Z., Zhou, X., & Al-Barakati, A. (2020). Third-party cold chain medicine logistics provider selection by a rough set-based gained and lost dominance score method. International Journal of Fuzzy Systems, 22(6), 2055-2069.

Lieb, R. C., & Lieb, K. J. (2010). The north American third-party logistics industry in 2008: The provider CEO perspective. Transportation Journal, 49(2), 53-65.

Liu, A., Ji, X., Xu, L., & Lu, H. (2019). Research on the recycling of sharing bikes based on time dynamics series, individual regrets and group efficiency. Journal of Cleaner Production, 208, 666-687.

Liu, H. -., & Wang, W. -. (2009). An integrated fuzzy approach for provider evaluation and selection in third-party logistics. Expert Systems with Applications, 36(3 PART 1), 4387-4398.

Liu, J. (2015). Investigation into logistics outsourcing supplier selection for automobile manufacturers

Liu, Y., & Zhang, Y. (2018). Incentive mechanism for 3PL recyclers in china's WEEE reverse logistics. Paper presented at the ACM International Conference Proceeding Series, 78-82.

Ma, L., Jin, C., & Huo, Y. (2019). Selection of logistics service modes in e-commerce based on multi-oligopolies Cournot competition. International Journal of Shipping and Transport Logistics, 11(4), 354-383.

Mavi, R. K., Goh, M., & Zarbakhshnia, N. (2017). Sustainable third-party reverse logistic provider selection with fuzzy SWARA and fuzzy MOORA in plastic industry. International Journal of Advanced Manufacturing Technology, 91(5-8), 2401-2418.

McGinnis, M. A., C.M., K., & Ackerman, K. B. (1995). Third Party Logistics Choice Article information: Logistics Management, 6(2), 93–102.

Meade, L., & Sarkis, J. (2002). A conceptual model for selecting and evaluating third-party reverse logistics providers. Supply Chain Management, 7(5), 283–295.

Miyashita, K. (2009). Structural change in the international advanced logistics. Asian Journal of Shipping and Logistics, 25(1), 121-138.

Ngonela, D. W., Mwaniki, C., & Namusonge, P. G. (2014). Drivers of logistics outsourcing practices in tea processing firms in Bomet County. *IOSR Journal of Economics and Finance*, 4(1), 47–57. https://doi.org/10.9790/5933-0414757

Nuengphasuk, M., & Samanchuen, T. (2019). Selection of logistics service provider for e-commerce using AHP and TOPSIS: A case study of SMEs in Thailand. Paper presented at the TIMES-iCON 2019 - 2019 4th Technology Innovation Management and Engineering Science International Conference.

OECD. (2013). BIBLIOMETRICS. Retrieved September 6, 2019, from 2011 website: https://stats.oecd.org/glossary/detail.asp?ID=198

Oeser, G. (2020). Segmenting logistics service users based on their provider selection criteria to succeed in outsourcing. International Journal of Retail and Distribution Management, 48(9), 963-984.

Paciarotti, C., Bevilacqua, M., Ciarapica, F. E., Mazzuto, G., & Postacchini, L. (2019). An efficiency analysis of food distribution system through data envelopment analysis. International Journal of Operational Research, 36(4), 538-554.

Perçin, S. (2009). Evaluation of third-party logistics (3PL) providers by using a two-phase AHP and TOPSIS methodology. Benchmarking, 16(5), 588-604.

Qureshi, M. N., Kumar, D., & Kumar, P. (2007). Selection of potential 3PL services providers using TOPSIS with interval data. IEEM 2007: 2007 IEEE International Conference on Industrial Engineering and Engineering Management, 1512–1516.

Qureshi, M. N., Kumar, D., & Kumar, P. (2008). An integrated model to identify and classify the key criteria and their role in the assessment of 3PL services providers. Asia Pacific Journal of Marketing and Logistics, 20(2), 227-249.

Qureshi, M. N., Kumar, P., & Kumar, D. (2009). Selection of 3PL service providers: a combined approach of AHP and Graph theory. International Journal of Services, Technology and Management, 12(1), 35–60.

Raut, R. D., Gardas, B. B., Narwane, V. S., & Narkhede, B. E. (2019). Improvement in the food losses in fruits and vegetable supply chain - a perspective of cold third-party logistics approach. Operations Research Perspectives, 6

Sabtu, M. I., Saibani, N., Ramli, R., & Ab Rahman, M. N. (2015). Multi-criteria decision making for reverse logistic contractor selection in e-waste recycling industry using polytomous rasch model. Jurnal Teknologi, 77(27), 119-125.

Saen, R. F. (2009). A mathematical model for selecting third-party reverse logistics providers. International Journal of Procurement Management, 2(2), 180-190.

Sahu, N. K., Datta, S., & Mahapatra, S. S. (2015). Fuzzy based appraisement module for 3PL evaluation and selection. Benchmarking, 22(3), 354-392.

Schittekat, P., & Sörensen, K. (2009). Supporting 3PL decisions in the automotive industry by generating diverse solutions to a large-scale location-routing problem. Operations Research, 57(5), 1058-1067.

Scopus. (2019). What is Scopus? Retrieved from https://service.elsevier.com/app/answers/detail/a_id/15100/supporthub/scopus/session/L2F 2LzEvdGltZS8xNTgzOTU2NTg0L2dlbi8xNTgzOTU2NTg0L3NpZC9mVW1FVDNkNjA 3cnJkeTJYMG1wTnVQazZ4UjFGSFlDU0JGOHZ0SE9XeDhvaXJuXzQ1UzZUYW5GQ mJTOWoyNVJzM0ZzU2JvWXRCV004UzMyUkYzd3lMbUhYQyU3RTdZSlhNbHI1VH NZVkdyR1dhS2RPaUNuY1dOTmglN0VRJTIxJTIx/

Skjoett-Larsen, T. (2000). Third party logistics - From an interorganizational point of view. International Journal of Physical Distribution and Logistics Management, 30(2), 112–127. https://doi.org/10.1108/09600030010318838

Sohail, M. S., & Al-Abdali, O. S. (2005). The usage of third-party logistics in Saudi Arabia: Current position and future prospects. International Journal of Physical Distribution and Logistics Management, 35(9), 637-653.

Sohail, M. S., & Sohal, A. S. (2003). The use of third-party logistics services: A malaysian perspective. Technovation, 23(5), 401-408.

Šrámková, E., Niko, E., Kolář, P., & Huňak, J. (2015). Decision-making factors leading to customers' satisfaction in container transportation. Paper presented at the 2015 4th IEEE International Conference on Advanced Logistics and Transport, IEEE ICALT 2015, 105-110.

Tan, X., & Xu, M. (2011). Intelligent decision of TPL service providers based on online trading platform. Paper presented at the BMEI 2011 - Proceedings 2011 International Conference on Business Management and Electronic Information, 3 817-820.

Taticchi, P., Garengo, P., Nudurupati, S. S., Tonelli, F., & Pasqualino, R. (2015). A review of decision-support tools and performance measurement and sustainable supply chain management. *International Journal of Production Research*, *53*(21), 6473–6494.

Tsai, M. -., Wen, C. -., & Chen, C. -. (2007). Demand choices of high-tech industry for logistics service providers-an empirical case of an offshore science park in Taiwan. Industrial Marketing Management, 36(5), 617-626.

Vazifehdan, M. N., & Darestani, S. A. (2019). Green logistics outsourcing employing multi criteria decision making and quality function deployment in the petrochemical industry. Asian Journal of Shipping and Logistics, 35(4), 243-254.

Wolf, C., & Seuring, S. (2010). Environmental impacts as buying criteria for third party logistical services. International Journal of Physical Distribution and Logistics Management, 40(1-2), 84-102.

Wong, J. -. (2012). DSS for 3PL provider selection in global supply chain: Combining the multi-objective optimization model with experts' opinions. Journal of Intelligent Manufacturing, 23(3), 599-614.

World Bank. (2020). Global Rankings 2018. Retrieved August 2020, from https://lpi.worldbank.org/international/global

Xu, W., & Li, B. (2017). The third party logistics partner selection of B2C E-commerce enterprise. Paper presented at the MATEC Web of Conferences, 100

Yadav, S., Garg, D., & Luthra, S. (2020). Selection of third-party logistics services for internet of things-based agriculture supply chain management. International Journal of Logistics Systems and Management, 35(2), 204-230.

Zhang, W. M., & Zhang, Q. M. (2013). Brief discussion on obstacles and strategies of furniture enterprises in resorting to third part logistics